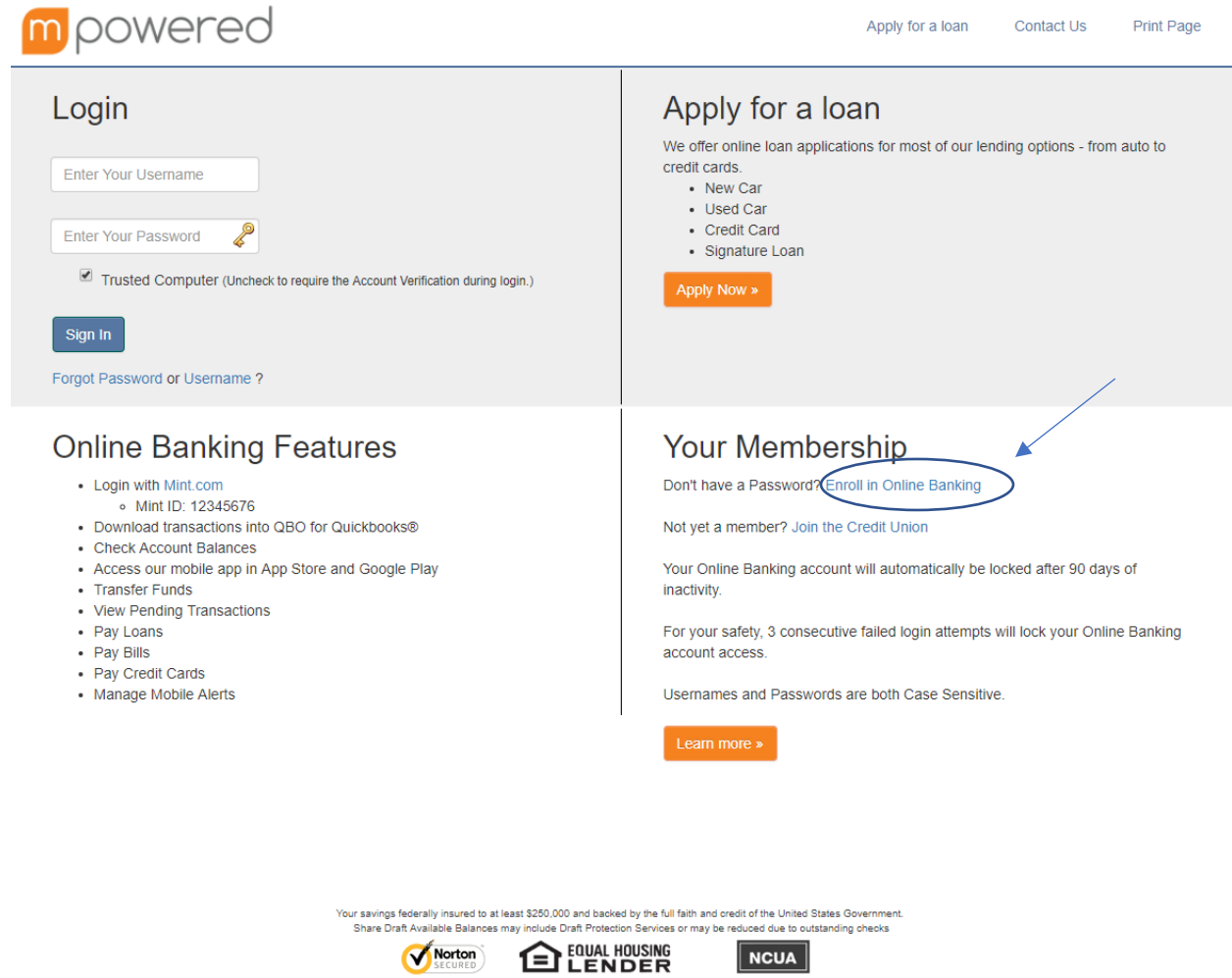


ENROLLMENT INFORMATION FOR HOME BANKING SITE

The member will log into your website and click on the link to your home banking site. This site will walk them through setting up their username and password to access their accounts online. The screen below will come up when they click on the home banking site and they need to re-enroll so they will click on “[Enroll in Online Banking](#)”



The screenshot shows the mpowered website interface. At the top left is the mpowered logo. At the top right are links for "Apply for a loan", "Contact Us", and "Print Page". The main content is divided into four quadrants:

- Top Left (Login):** Contains a "Login" section with input fields for "Enter Your Username" and "Enter Your Password" (with a key icon). Below the password field is a checkbox for "Trusted Computer (Uncheck to require the Account Verification during login.)" and a "Sign In" button. A link "Forgot Password or Username ?" is at the bottom.
- Top Right (Apply for a loan):** Contains an "Apply for a loan" section with the text "We offer online loan applications for most of our lending options - from auto to credit cards." followed by a bulleted list: "New Car", "Used Car", "Credit Card", and "Signature Loan". An "Apply Now »" button is at the bottom.
- Bottom Left (Online Banking Features):** Contains an "Online Banking Features" section with a bulleted list: "Login with Mint.com" (with sub-item "Mint ID: 12345676"), "Download transactions into QBO for Quickbooks®", "Check Account Balances", "Access our mobile app in App Store and Google Play", "Transfer Funds", "View Pending Transactions", "Pay Loans", "Pay Bills", "Pay Credit Cards", and "Manage Mobile Alerts".
- Bottom Right (Your Membership):** Contains a "Your Membership" section. The text "Don't have a Password? [Enroll in Online Banking](#)" has the link circled in blue with an arrow pointing to it. Below is "Not yet a member? [Join the Credit Union](#)". Further text states: "Your Online Banking account will automatically be locked after 90 days of inactivity." and "For your safety, 3 consecutive failed login attempts will lock your Online Banking account access." A note says "Usernames and Passwords are both Case Sensitive." and an "Learn more »" button is at the bottom.

At the bottom of the page, there is a disclaimer: "Your savings federally insured to at least \$250,000 and backed by the full faith and credit of the United States Government. Share Draft Available Balances may include Draft Protection Services or may be reduced due to outstanding checks." Below this are three logos: "Norton SECURED", "EQUAL HOUSING LENDER", and "NCUA".



The following screen will appear with directions on signing up for your home banking app. They will need their social security number and their email address. *This email address must match the one that is in mpowered under their Member Maintenance.

The screenshot shows the 'Online Banking Enrollment' page with the 'Member Information' step selected. The page header includes the 'mpowered' logo and navigation links: 'Apply for a loan', 'Contact Us', 'Print Page', and 'Login'. The main heading is 'Online Banking Enrollment', with sub-tabs for 'Member Information', 'Account Information', and 'Confirmation'. The 'Member Information' section contains a sub-heading and a note: 'To get started, enter your Social Security Number and Email Address. In order to protect you from fraud, we require that your Social Security Number and Email Address are already on file. Please call the credit union to enroll if you don't have an Email Address on file.' Below this are two input fields: 'Social Security Number' (with the placeholder '999-99-9999') and 'Email' (with the placeholder 'you@somewhere.com'). A 'Next' button is positioned below the email field. On the right side, there are two informational boxes: 'Required Information' (repeating the enrollment requirements) and 'Need Help?' (providing a call contact for questions).

The next screen will require the member number, date of birth, and they will enter a user name and a password, verifying the password by re-typing it. They will then click on agree to the Terms and Conditions box (they can also click on Terms and Conditions and the disclosure will pop up) and hit the NEXT button.

The screenshot shows the 'Online Banking Enrollment' page with the 'Account Information' step selected. The page header is identical to the previous screenshot. The main heading is 'Online Banking Enrollment', with sub-tabs for 'Member Information', 'Account Information', and 'Confirmation'. The 'Account Information' section contains a sub-heading and five input fields: 'Member Number' (with a note 'Up to 6 digits, No dashes, No spaces'), 'Date of Birth' (with a date picker icon and placeholder 'mm/dd/yyyy'), 'Select a Username' (with a note 'Between 8 and 30 characters, Case Sensitive'), 'Enter a Password' (with a key icon and a note 'Between 8 and 30 characters, Case Sensitive, Can only contain letters, numbers and the special characters: @, !, #, and _'), and 'Re-type Password' (with a key icon). Below the password fields is a checkbox labeled 'I have Read and Agreed to the Terms and Conditions'. A 'Next' button is positioned below the checkbox. On the right side, there are two informational boxes: 'Required Information' and 'Need Help?', identical to the previous screenshot.



When setup is complete the member will get this screen verifying that they have successfully enrolled.



Apply 1

Online Banking Enrollment

Member Information

Account Information

Confirmation

You have successfully enrolled in the Home Banking Site.

We have sent you an email with an Activation link. Please click on the link in order to start using your account. This link will be active for 30 minutes.

If you do not receive this email, please contact the credit union for assistance.

The member will also get an email with an activation link. They will click on the link and will be able to start using the home banking. This link is only active for 30 minutes.